Student Concern Process

Nature of Concern

1. Grades
   - Instructor (first point of contact)
   - Academic Dean (see upper left corner)

2. General Concern
   - Dean of Students (see upper left corner)

3. Disability
   - Disability Coordinator (see lower left corner)

4. Technology
   - Chief Information Officer (see upper left corner)

5. Data Privacy

6. Access for Individuals with Disabilities

Office to Contact

1. Grades
   - Department Supervisor (see lower left corner)
   - Or Appropriate College Dean (see upper left corner)

2. General Concern
   - Dean of Students (see upper left corner)

3. Disability
   - Disability Coordinator (see lower left corner)

4. Technology
   - Chief Information Officer (see upper left corner)

5. Data Privacy

Policy

1. Grades
   - Grade Appeal

2. General Concern
   - Complaint & Grievance

3. Disability
   - Student Data Practices

4. Technology
   - Access for Individuals with Disabilities

5. Data Privacy

Form

1. Grades
   - Grade Appeal

2. General Concern
   - Student Petition

3. Disability
   - Student Petition

4. Technology
   - Student Petition

5. Data Privacy

Where to Go For Help with Student Concerns

College Offices of Support

- **Academic Support/Tutoring**
  - Willmar Library: 320-222-5977
  - Student Services: 320-222-5984

- **Advising/Counseling/General Questions**
  - A101: 320-222-5580
  - A143: 320-222-5638

- **Business Office**
  - A102: 320-222-5638

- **Disability Services**
  - Student Services: 320-222-8604

- **Financial Aid**
  - Student Services: 320-222-7044

- **Human Resources**
  - H140: 320-222-5211

- **Multicultural Outreach**
  - Student Services: 320-222-5846

- **Records/Registration**
  - Student Services: 320-222-5971

- **Safety/Security**
  - H121: 320-222-8607

- **Student Life**
  - A211: 320-222-5643

- **Test Center**
  - A106: 320-222-5563

- **TRIO**
  - Student Services: 320-222-8675

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